



Customer Bulletin - Branches

Attention: All VINZ Customers

No./ date: 211001A / October 3rd 2021

From: Sean Stevens – CEO

Subject: COVID – 19 UPDATE Hamilton Customer Bulletin

As you are all aware, from midnight on Sunday 3rd October, all areas encompassed by Raglan, Te Kauwhata, Ngaruawahia and inside the boundary of Hamilton city, have been designated at COVID level 3. These areas will remain at this level for 1 week to ascertain any spread from the cases in Raglan and Hamilton east.

VINZ has an approved return-to-work safety plan that meets Waka Kotahi (NZTA) and Worksafe requirements. Below is how VINZ branches and sites will operate under the level 3 restrictions.

All Hamilton testing stations and 3rd party sites will offer services using the approved Level 3 safety plan. The services VINZ will be offering are COFB, COFA, WOF, and limited counter services including MR2A Registration and VREG. For Inspections we will prioritise Essential service vehicles, however we will continue processing non essential service vehicles. Customers can expect enhanced Level 3 measures including strict social distancing and contactless processes, as well as contact tracing. Our teams will enforce the No Scan, No Service policy under Level 3, however physical sign will be available for those not using the QR code.

VINZ staff will use PPE where required and contact tracing of staff.

Vehicle Inspection New Zealand takes its social responsibility and the health, safety, and wellbeing of our workers very seriously and it is important for us to continue to provide our services, while honouring our requirements under Level 3 and keeping our staff safe.

We would like to thank our customers for their patience during this period. If you have any questions please contact your local Site Service Manager or Regional Manager.

Regards
Sean Stevens – Chief Executive