



Customer Bulletin - Branches

Attention: All VINZ Customers

No./ date: 210802B / August 2021

From: Sean Stevens – CEO

Subject: COVID – 19 UPDATE Customer Bulletin

As you are all aware, from midnight on Tuesday 31st August, all areas outside of Auckland and Northland will move to Level 3 status. Auckland and Northland are to remain at Level 4 at this time, however Northland will be reviewed on Thursday 2nd September.

VINZ has an approved return-to-work safety plan that meets Waka Kotahi (NZTA) and Worksafe requirements. Below is how VINZ branches and sites will operate under the two different levels.

OUTSIDE OF AUCKLAND: Level 3

All Testing Stations outside of Auckland will offer services using the approved Level 3 safety plan. The services VINZ will be offering are COFB, COFA, WOF, and limited counter services including MR2A Registration and VREG. For Inspections we will prioritise Essential service vehicles, however we will start carrying out inspections on non-essential service vehicles. Customers can expect enhanced Level 3 measures including strict social distancing and contactless processes, as well as contact tracing. Our teams will enforce the No Scan, No Service policy under Level 3. VINZ staff will use PPE where required and contact tracing of staff including temp readings.

AUCKLAND: Level 4

Under COVID-19 Level 4, VINZ will continue offering its services to essential services providers and support ONLY. The services VINZ is offering at our Auckland Testing Stations are COFB, COFA, WOF, and limited counter services including Registration. All services must be booked directly with the site to allocate a booking slot to minimise people onsite. Level 4 measures include strict social distancing and contactless processes, as well as contact tracing. No Scan, No Service. VINZ staff will include the use of PPE where required and we will instigate contact tracing of staff including temp readings.

Vehicle Inspection New Zealand takes its social responsibility and the health, safety, and wellbeing of our workers very seriously and it is important for us to continue to provide our services, while honouring our requirements under Level 3 and keeping our staff safe.

We would like to thank our customers for their patience during this period. If you have any questions please contact your local Site Service Manager or Regional Manager.

Regards
Sean Stevens – Chief Executive