



Customer Bulletin - Branches

Attention: All VINZ Customers

No./ date: 210902B / September 2021

From: Sean Stevens – CEO

Subject: COVID – 19 UPDATE Customer Bulletin

As you are all aware, from midnight 21st September Auckland COVID restrictions moved to L3 status. VINZ has an approved return-to-work safety plan that meets Waka Kotahi (NZTA) and Worksafe requirements, however you will notice some changes to our operation until Level 2.

Mt Wellington station at Level 3

Our Mt Wellington Testing Station is open to provide services using the approved Level 3 safety plan. The services VINZ will be offering are COFB, COFA, WOF, and limited counter services including MR2A Registration and VREG. We will continue to rotate our teams for safety and business continuity until Level 2, so staffing will still be limited. For Inspections we will prioritise Essential service vehicles, however we will start carrying out inspections on non-essential service vehicles. Customers can expect enhanced Level 3 measures including strict social distancing and contactless processes, as well as contact tracing. Our teams will enforce the No Scan, No Service policy under Level 3.

VINZ staff will use PPE where required and contact tracing of staff including temp readings.

Auckland Airport (Mangere)

The Auckland Airport site will remain closed during Level 3 but will reopen at Level 2. For any customers that usually use this station, please contact the Auckland Manager (Shawn King) and he will assist with alternative arrangements.

3RD Party Sites

Under Level 3 all staff working from 3rd party sites will return to work. We will require all 3rd party site businesses to have a Level 3 plans in place and expect them to adhere to all safety requirements.

Vehicle Inspection New Zealand takes its social responsibility and the health, safety, and wellbeing of our workers very seriously and it is important for us to continue to provide our services, while honouring our requirements under Level 3 and keeping our staff safe.

We would like to thank our customers for their patience during this period. If you have any questions, please contact your local Site Service Manager or Regional Manager.

Regards

Sean Stevens – Chief Executive